

# Secure Access Washington (SAW) and WorkSourceWA.com

Version 1.0

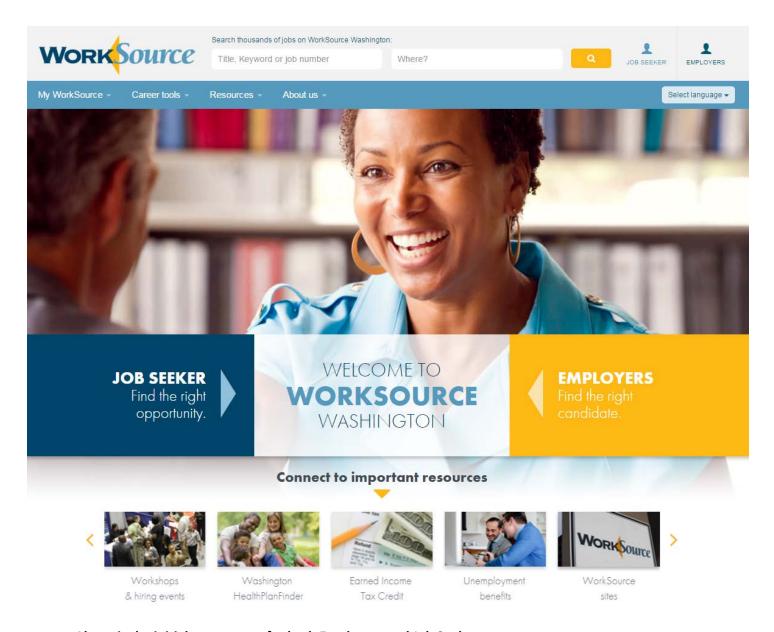
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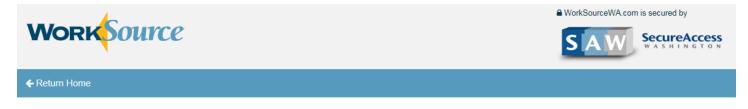
#### **Job Seeker Processes**

- Job Seeker Create a Secure Access Washington an account in WorkSourceWA.com
- Job Seeker forgot User Name
- Job Seeker forgot Password

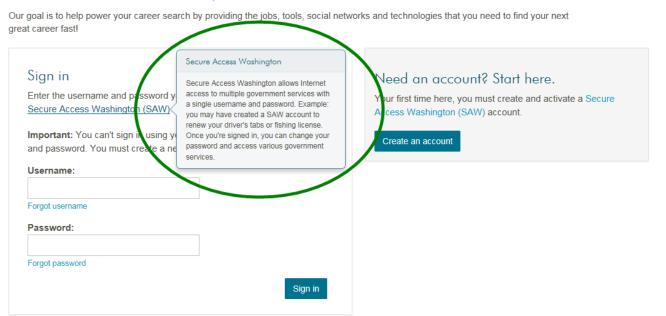
#### Basic Job Seeker Log in Screen



- Above is the initial access page for both Employers and Job Seekers.
- To get to the Job Seeker log in page, click on the 'Job Seeker' in the upper right-hand corner or in the blue area below and to the left of the big picture.



#### Welcome to WorksourceWA!



• If the Job Seeker does not understand what the 'Secure Access Washington (SAW)' account is, there is a link on the Welcome to WorkSourceWA.com screen that helps to explain what SAW is about.



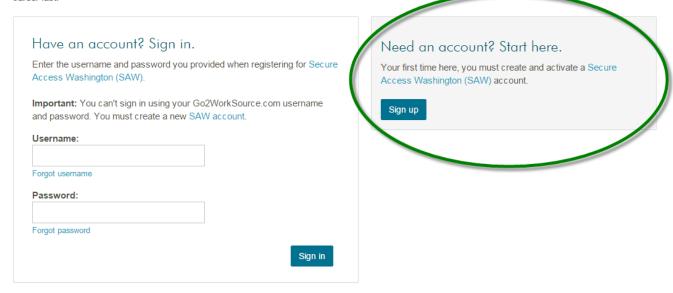




#### Welcome to WorkSourceWA.com

**WORKSource** 

Our goal is to help power your career search by providing the jobs, tools, social networks and technologies that you need to find your next great career fast!

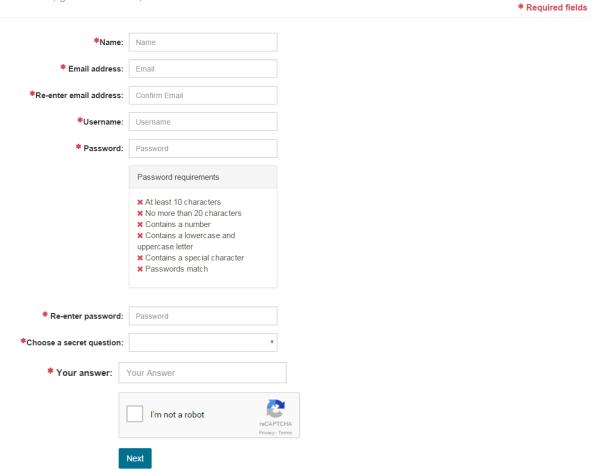


• If the Job Seeker does not have an account, they will access the Sign In screen, and click the 'Sign up' button under the 'Need an account? Start here.' section on the right-side of the screen.

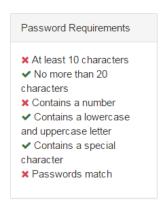


#### User setup

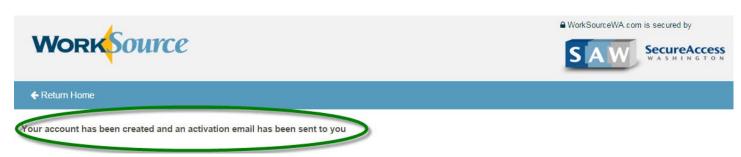
Your free Washington WorkSource membership starts here! Create your account to view the latest job openings, post a resume, explore careers, get career advice, and more!



- The Job Seeker will enter the appropriate information on the User setup screen.
- The Job Seeker needs to be aware of the required fields indicated by the "\*".
- The Job Seeker needs to click on the checkbox next to "I'm not a robot" for security purposes.
- The Job Seeker will click on the "Next" button.
- The System will send the Job Seeker the Account Activation Notification message to the email address supplied.
- Notice the 'Password Requirements' box below the Password. As each requirement is met as the Job Seeker enters their new password, the "X" will change to "▼".



• After clicking the 'Next' Button, the following screen will display to inform the user the account has been created and an email with the activation code has been sent:



#### **Activate a Job Seeker Account:**

• The Job Seeker will need to access their email account and find the <a href="NoReply@esd.wa.gov">NoReply@esd.wa.gov</a> message. Open the message and click the 'Activate my account' link in the message.



#### Dear MGS Test Jevec 251,

We're sending this email because we received a request to activate your WorkSourceWA.com account. (If you did not make this request, please ignore this email.)

To activate your account, click the link below. Activate my account.

Look smart with WorkSourceWA.com!

The WorkSource Team

Please do not reply to this email.

Questions? Visit WorkSourceWA.com and use the Live Chat feature to communicate with a WorkSource professional. Live Chat is available Monday through Friday, 8 a.m. to 5 p.m.

WorkSource Washington is a proud partner of the American Job Center Network: WorkSource Privacy Policy.

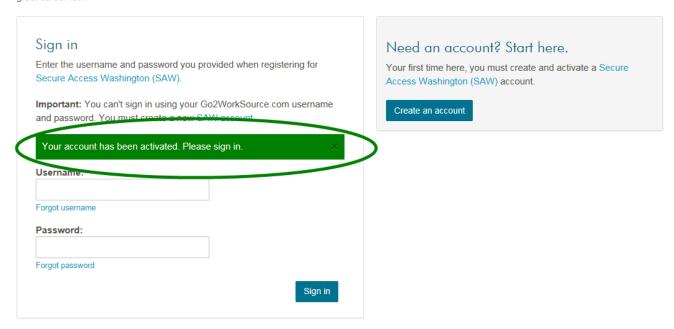






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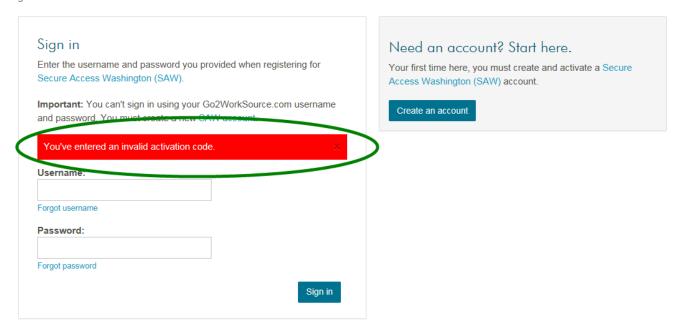
• The system will automatically activate the account, and display the log in screen with the successful activation message (in green).

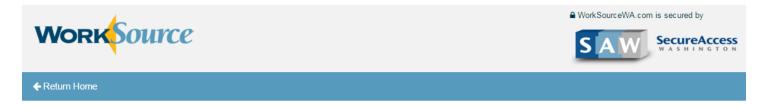
If the Job Seeker tries to activate the account more than once, the System will return the message that the account has already been activated. This message is changing - This account has already been activated. Please sign in below



#### Welcome to WorksourceWA!

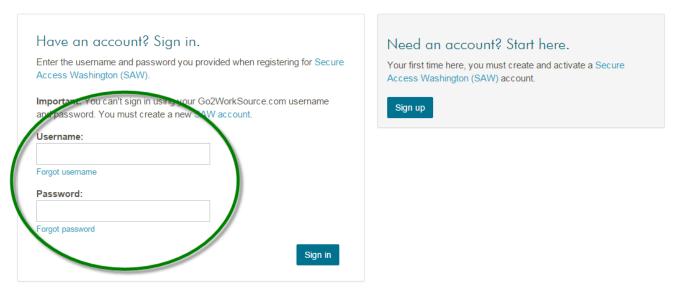
Our goal is to help power your career search by providing the jobs, tools, social networks and technologies that you need to find your next great career fast!





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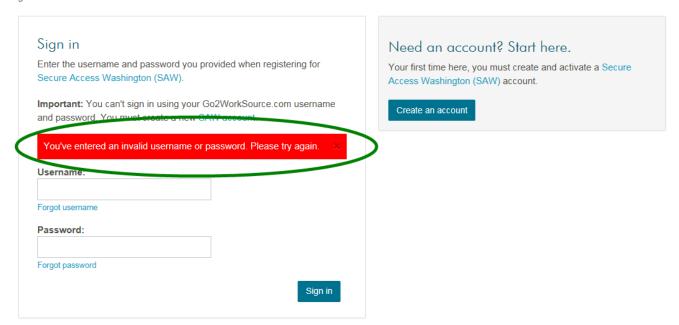
• To log into their account, the Job Seeker will enter their Username and Password, and then click on the 'Sign in' button under the 'Have an account? Sign in' section on the left-side of the screen.





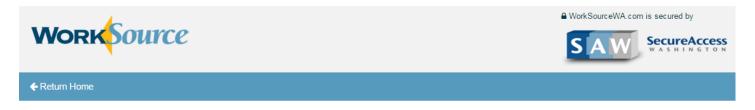
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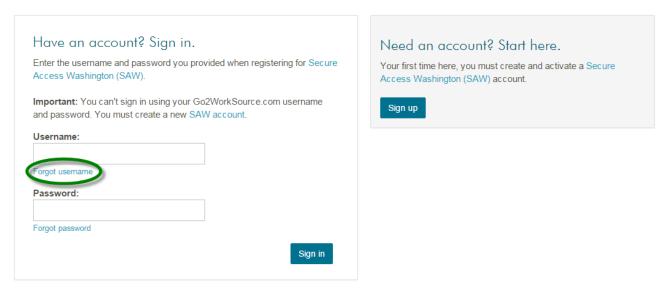
• If the Job Seeker enters an incorrect Username and/or Password, the system will display the message "You've entered an invalid username or password. Please try again."

## Forgot Job Seeker Username

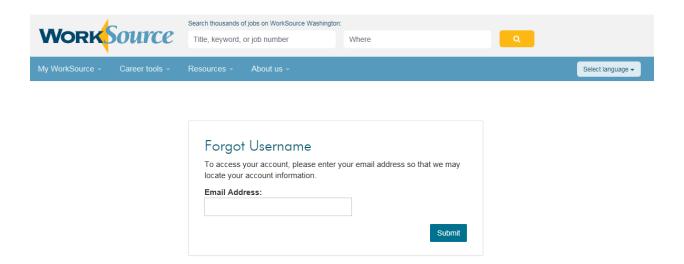


#### Welcome to WorkSourceWA.com

Our goal is to help power your career search by providing the jobs, tools, social networks and technologies that you need to find your next great career fast!



• If the Job Seeker has forgotten their username, from the Sign In screen, click on the 'Forgot username' link.



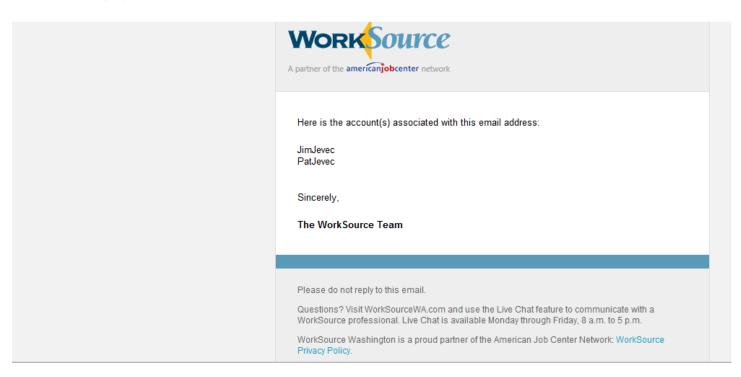
• The Job Seeker will enter their email address and click on the "Submit" button.



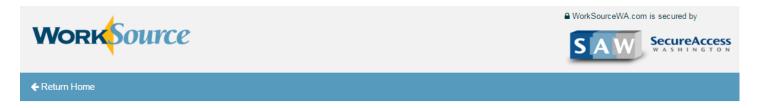
- The System will send back a message that an email with the associated username(s) has been sent to the email address provided
- The Job Seeker can link directly back to the Sign In screen by clicking on the 'return to login' link, or the Job Seeker can re-access the Sign In screen themselves.

# Your WorkSourceWA.com Account Username(s)

#### NoReply@esd.wa.gov

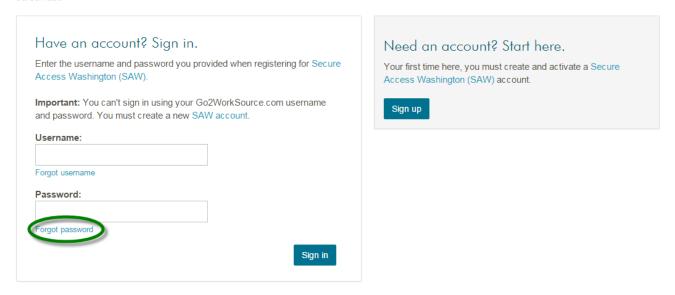


- The Job Seeker will log into the email account for the provide email address and access the WorkSource email.
- Displayed is the email that is sent to the email address provided by the Job Seeker.
- In this example, there are 2 usernames for the provided email address. The Job Seeker will return to the Sign In screen and enter the appropriate username.

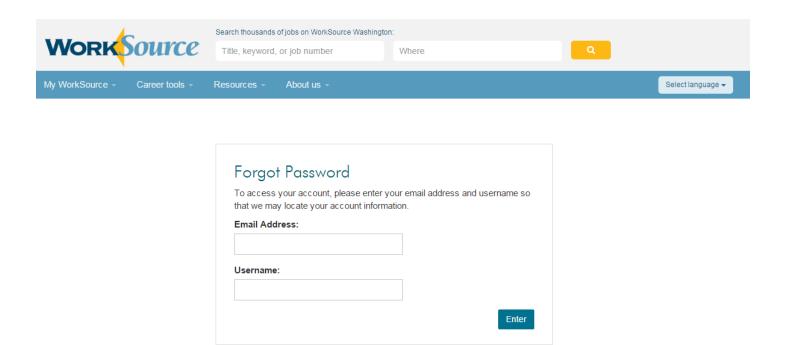


#### Welcome to WorkSourceWA.com

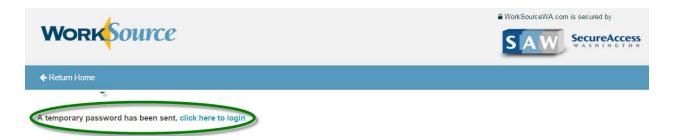
Our goal is to help power your career search by providing the jobs, tools, social networks and technologies that you need to find your next great career fast!



• If the Job Seeker has forgotten their password, from the Sign In screen, click on the 'Forgot password' link.



- The Job Seeker will enter their email address and username associated with the account.
- The Job Seeker will click on the "Enter" button.



- The System will send back a message that an email with a temporary password has been sent to the email address provided
- The Job Seeker can link directly back to the Sign In screen by clicking on the 'click here to login' link, or the Job Seeker can re-access the Sign In screen themselves.

#### Dear MGS Test Jevec 5,

Here is your activation code

To activate your account, click the link below. Activate my account.

Sincerely,

The WorkSource Team

Please do not reply to this email.

Questions? Visit WorkSourceWA.com and use the Live Chat feature to communicate with a WorkSource professional. Live Chat is available Monday through Friday, 8 a.m. to 5 p.m.

WorkSource Washington is a proud partner of the American Job Center Network. WorkSource Privacy Policy.

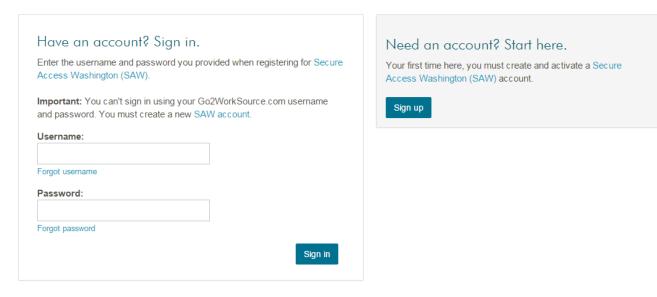
- The Job Seeker will log into the email account for the provided email address and access the WorkSource email.
- Displayed is the email that is sent to the email address provided by the Job Seeker.





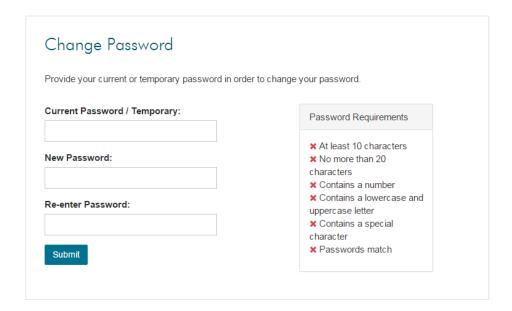
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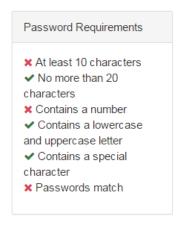


- The Job Seeker will then enter their username and the temporary password provide in the forgot-password email.
- The Job Seeker will click on the "Sign in" button.

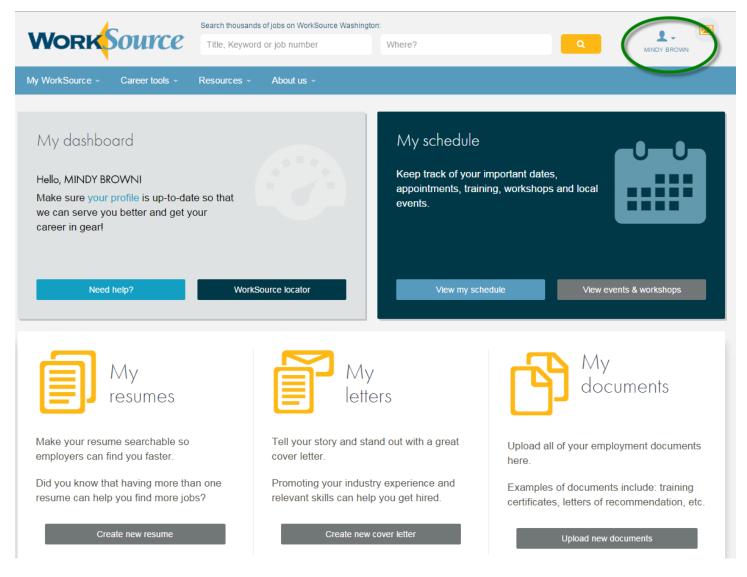




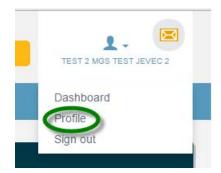
- The System will automatically take the user to the 'Change Password' screen when it recognizes the temporary password.
- The Job Seeker will enter the temporary password, enter their new password and re-enter their new password to verify the change.
- The Job Seeker will click on the "Submit" button
- Notice the 'Password Requirements' box on the right. As each requirement is meet as the Job Seeker enters their new password, the "X" will change to "✓".



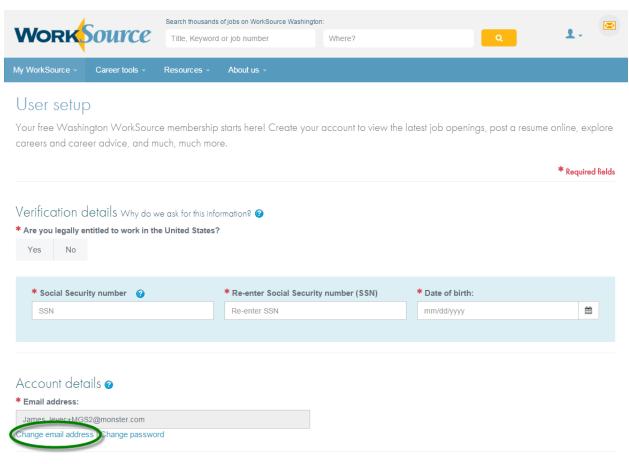
#### Change Job Seeker Email Address



• If the Job Seeker wants to change their Email Address, while they are logged into the Job Match application, click on the blue silhouette dropdown in the upper right-hand corner.



• Then click on the 'Profile' link in the dropdown.



In order to serve you better, we share some of your personal information with WorkSource partners offering additional employment and training services. Partners are prohibited from sharing this information with anyone not involved in WorkSource. If you ask us, we will not share your information – it may however, affect your eligibility for additional employment and training services offered by WorkSource partners. Contact your local WorkSource office for additional information.

- The Job Seeker's profile information will be displayed.
- Click on the 'Change email address' link under the Email address information in the Account Details section.







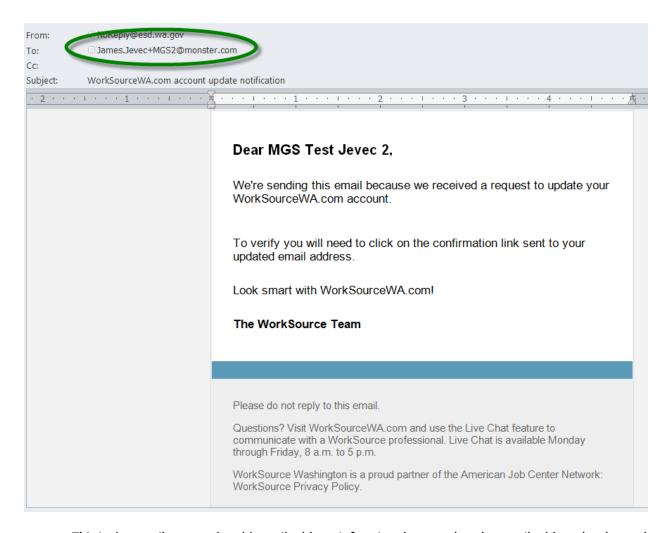
- Change the email address.
- All fields need to be filled in including the 'Question answer' field.
- Click on the 'Submit' button.



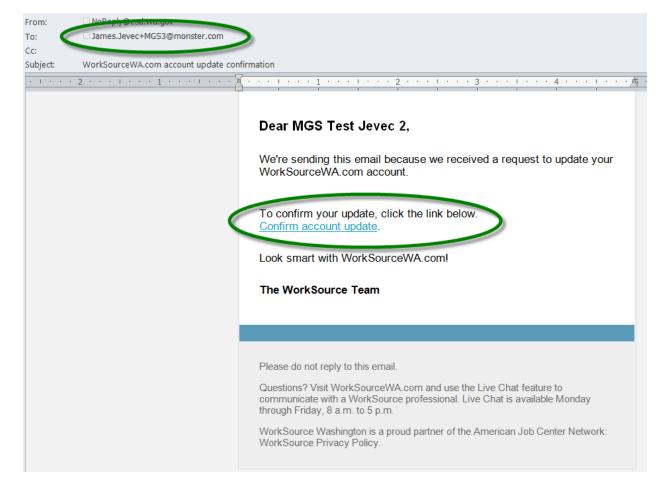




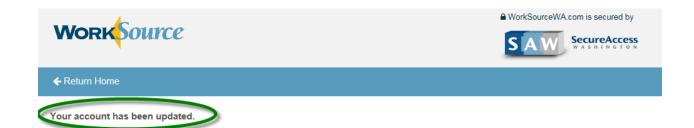
- The System will display a message that the confirmation emails have been sent.
- The System will send two emails: 1) to the old email address; and 2) to the new email address, which will contain the confirmation link.



This is the email sent to the old email address informing the user that the email address has been changed.

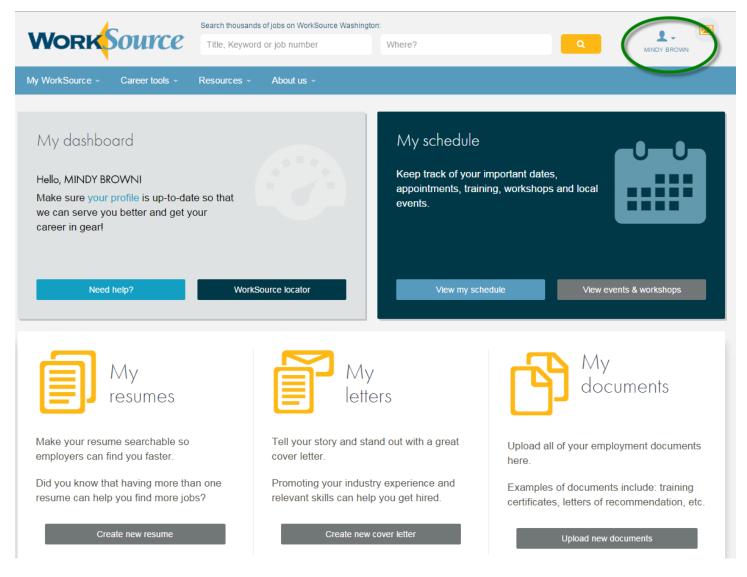


- This is the confirmation email sent to the new email address.
- To confirm the change, the Job Seeker needs to click on the 'Confirm account update' link.
- If the Job Seeker did not request the email address change, do NOT click on the 'Confirm account update' link.



 When the Job Seeker clicks on the 'Confirm account update' link, the System will display the account updated message.

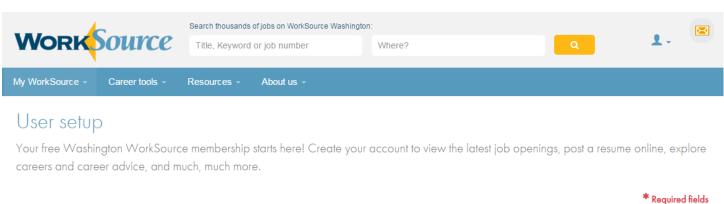
#### **Change Job Seeker Password**

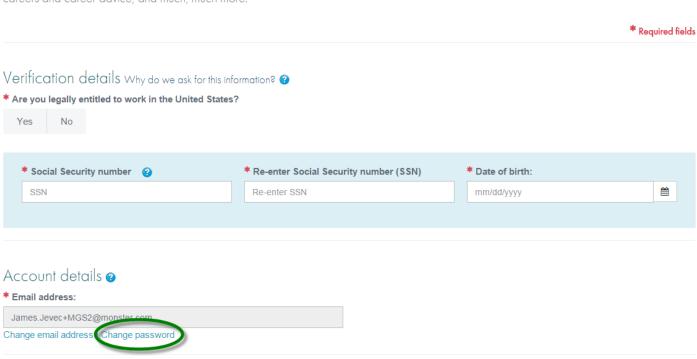


If the Job Seeker wants to change their password, while they are logged into the Job Match application, click
on the blue silhouette dropdown in the upper right-hand corner.



• Then click on the 'Profile' link in the dropdown.





In order to serve you better, we share some of your personal information with WorkSource partners offering additional employment and training services. Partners are prohibited from sharing this information with anyone not involved in WorkSource. If you ask us, we will not share your information – it may however, affect your eligibility for additional employment and training services offered by WorkSource partners. Contact your local WorkSource office for additional information.

- The Job Seeker's profile information will be displayed.
- Click on the 'Change Password' link under the Email address information in the Account Details section



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SecureAccess
WASHINGTON

Return Home

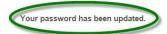
Change my po	issword mporary password in order to change your	password.
Current password / Temporary:		
New password:		
	Password requirements  X At least 10 characters X No more than 20 characters	
	<ul><li>✗ Contains a number</li><li>✗ Contains a lowercase and uppercase letter</li></ul>	
	<ul><li>✗ Contains a special character</li><li>✗ Passwords match</li></ul>	
Re-enter password:		
Re-enter password.	Submit	

- The Job Seeker will enter their current password, enter their new password and re-enter their new password to verify the change.
- The Job Seeker will click on the "Submit" button
- Notice the 'Password Requirements' box below the 'New password' field. As each requirement is meet as the
  Job Seeker enters their new password, the "X" will change to "✓".

Password Requirements
★ At least 10 characters     ✓ No more than 20     characters     ★ Contains a number     ✓ Contains a lowercase     and uppercase letter     ✓ Contains a special     character     ★ Passwords match
VI abovordo materi







• The system will display a message when the password was successfully updated.

# Employer: welcome to WorkSourceWA.com

Our goal is to power your search for talent with the information, tools, and resources you need to find your next great employee fast! Never have so many staffing tools and resources been available in Washington - at n st to you. Secure Access Washington Have an employer account? Sign in. int? Start here. Secure Access Washington allows Internet access to multiple government services with Enter the username and password you provided when registering for Secure a single username and password. Example: d activate a Secure you may have created a SAW account to Access Washington (SAW). AW allows you access to renew your driver's tabs or fishing license. ng a single username and Once you're signed in, you can change your Important: If you want to access information from your old password and access various government Go2WorkSource.com account, you must make sure your SAW account uses the same email address you used to log in to your Go2WorkSource.com account. If not, please update your SAW Account. Username: Forgot username Password: Forgot password

• If the Employer does not understand what the 'Secure Access Washington (SAW)' account is, there is a link on the Welcome to WorkSourceWA.com screen that helps to explain what SAW is about.

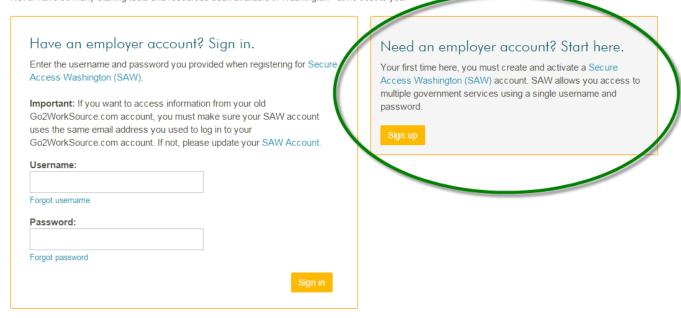






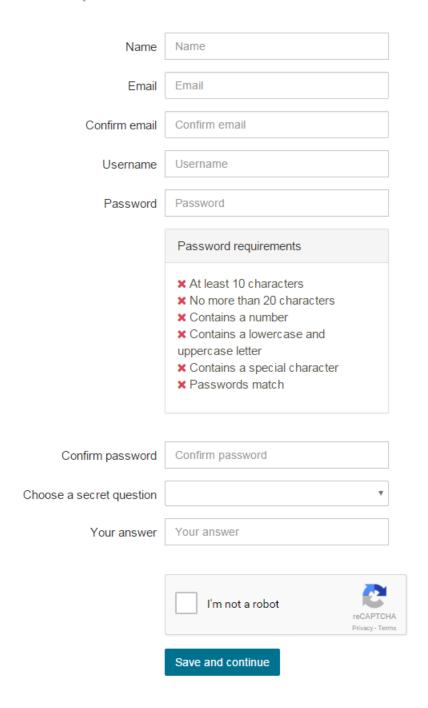
## Employer: welcome to WorkSourceWA.com

Our goal is to power your search for talent with the information, tools, and resources you need to find your next great employee fast! Never have so many staffing tools and resources been available in Washington - at no cost to you.



• If the Employer does not have an account, they will access the Employers: welcome to WorkSourceWA.com screen, and click the 'Sign up' button in the "Need an employer account? Start here." box on the right side of the screen.

# Account setup



- The Employer will enter the appropriate information on the User setup screen.
- The Employer needs to enter information into all fields on the screen, every field is required.
- The Employer needs to click on the checkbox next to "I'm not a robot" for security purposes.
- The Employer will click on the "Save and Continue" button.
- The System will send the Employer the Account Activation Notification message to the email address supplied.
- Notice the 'Password Requirements' box below the Password. As each requirement is met as the Job Seeker enters their new password, the "X" will change to "✓".



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SecureAccess
WASHINGTON

← Return Home

Your account has been created and an activation email has been sent to you

• After clicking the 'Save and Continue' Button, the following screen will display to inform the user the account has been created and an email with the activation code has been sent:

#### **Activate an Employer Account**

#### Dear MGS Test Employer Jevec 3,

We're sending this email because we received a request to activate your WorkSourceWA.com account. (If you did not make this request, please ignore this email.)

To activate your account, click the link below. Activate my account.

Look smart with WorkSourceWA.com!

The WorkSource Team

Please do not reply to this email.

Questions? Visit WorkSourceWA.com and use the Live Chat feature to communicate with a WorkSource professional. Live Chat is available Monday through Friday, 8 a.m. to 5 p.m.

WorkSource Washington is a proud partner of the American Job Center Network: WorkSource Privacy Policy.

- When the Employer creates an account by entering the appropriate information and clicking the "Save and continue" button, the System will send an email to the entered email address. (See Create an Account)
- The Employer will click on the link supplied in the email: 'Activate my account' link to have the account activated.





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Have an employer account? Sign in.			
Enter the username and password you provide registering for Secure Access Washington (SAV			
Important: If you want to access information from your old Go2WorkSource.com account, you must make sure your SAW account uses the same email address you used to lo in to your Go2WorkSource.com account. If not, please update your SAW Account.			
Your account has been activated. Please sign in.			
Username:			
Forgot username			
Password:			
Forgot password			
	Sign in		

# Need an employer account? Start here.

Your first time here, you must create and activate a Secure Access Washington (SAW) account. SAW allows you access to multiple government services using a single username and password.

Sign up

 The system will automatically activate the account, and display the log in screen with the successful activation message (in green).

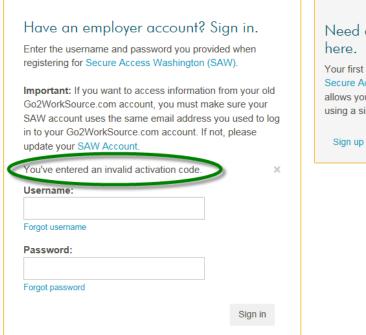




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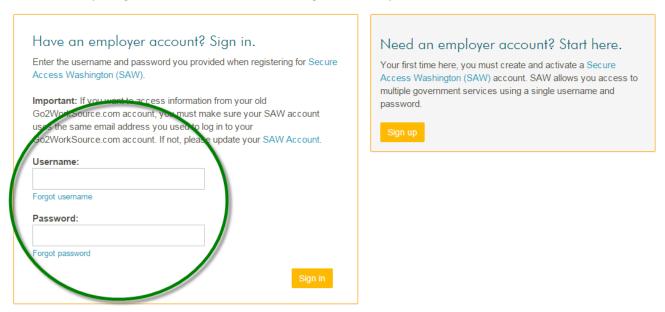
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 To log into their account, the Employer will enter their Username and Password, and then click on the 'Sign in' button.

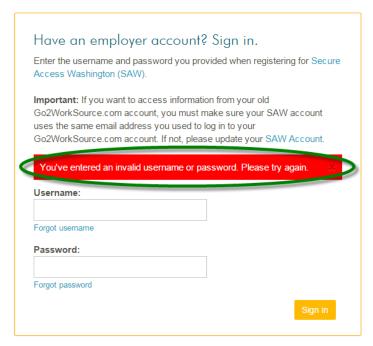


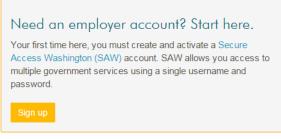


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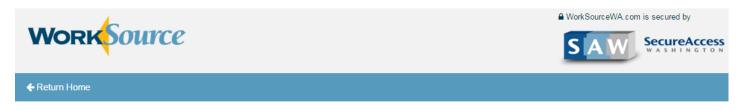
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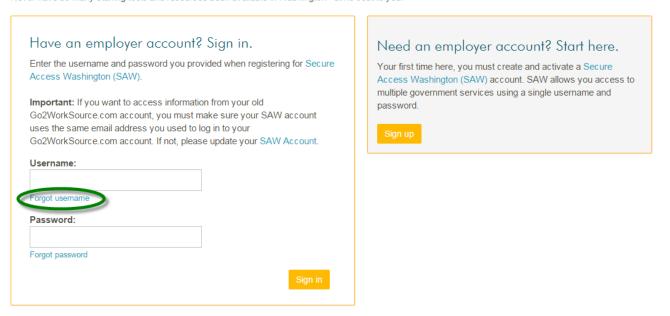
• If the Employer enters an incorrect Username and/or Password, the system will display the message "You've entered an invalid username or password. Please try again."

#### Forgot Employer Username

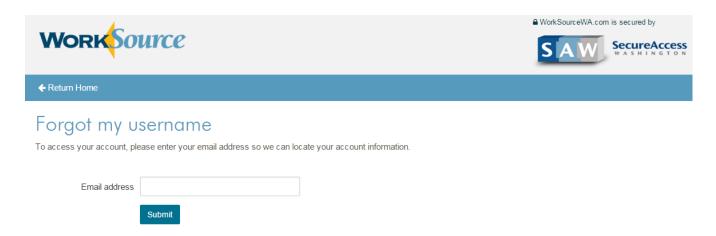


# Employer: welcome to WorkSourceWA.com

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• If the Employer has forgotten their username, from the Sign In screen, click on the 'Forgot username' link.



The Employer will enter their email address and click on the "Submit" button.

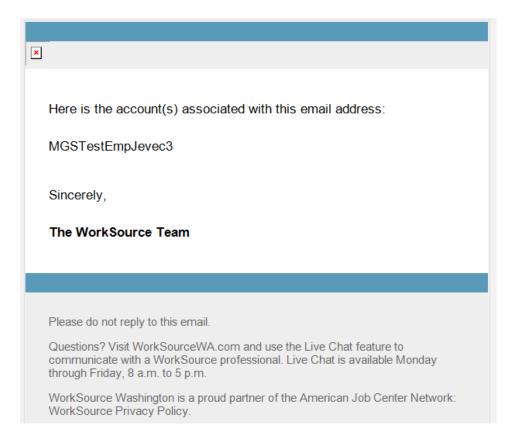




Return Home

If your email is correct, an email with your username(s) has been sent to you. click here to login

- The System will send back a message that an email with the associated username(s) has been sent to the email address provided
- The Employer can link directly back to the Sign In screen by clicking on the 'return to login' link, or the Employer can re-access the Sign In screen themselves.

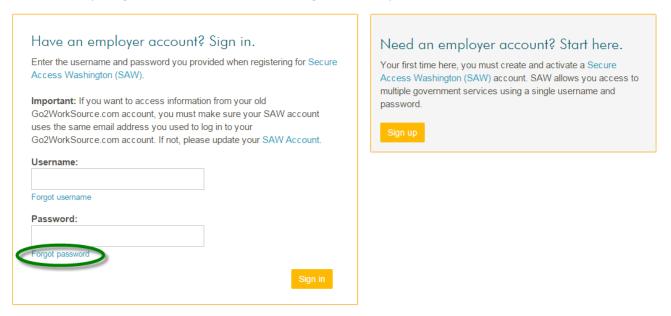


- The Employer will log into the email account for the provide email address and access the WorkSource email.
- Displayed is the email that is sent to the email address provided by the Employer.



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• If the Employer has forgotten their password, from the Sign In screen, click on the 'Forgot password' link.



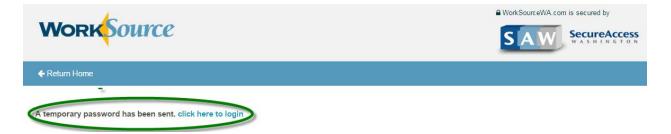
← Return Home

# Forgot my password

To access your account, please enter your email address and username so we can locate your account information.



- The Employer will enter their email address and username associated with the account.
- The Employer will click on the "Enter" button.



- The System will send back a message that an email with a temporary password has been sent to the email address provided
- The Employer can link directly back to the Sign In screen by clicking on the 'click here to login' link, or the Employer can re-access the Sign In screen themselves.

#### Dear MGSTestEmpJevec3,

We're sending this email because we received a request from you to change your password. (If you did not make this request, please ignore this email.)

#### Here is your temporary password: U8K7A\$H1E4.

Once you log on, be sure to establish a new password for you to remember. Be sure to keep it secure. Never reveal your password to anyone, and never respond to an email asking for our password information.

Look smart with WorkSourceWA.com!

The WorkSource Team

Please do not reply to this email.

Questions? Visit WorkSourceWA.com and use the Live Chat feature to communicate with a WorkSource professional. Live Chat is available Monday through Friday, 8 a.m. to 5 p.m.

WorkSource Washington is a proud partner of the American Job Center Network: WorkSource Privacy Policy.

- The Employer will log into the email account for the provided email address and access the WorkSource email.
- Displayed is the email that is sent to the email address provided by the Employer.

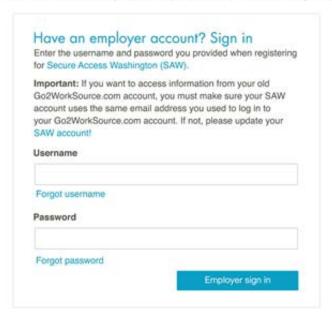




← Return to WorkSourceWA.com

# Employers, welcome to WorkSourceWA.com!

Our goal is to power your search for talent with the information, tools and resources you need to find your next great employee fast! Never have so many staffing tools and resources been available in Washington – at no cost to you.





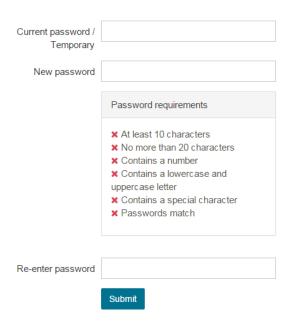
- The Employer will enter their username and the temporary password provide in the forgot-password email.
- The Employer will click on the "Employer sign in" button.



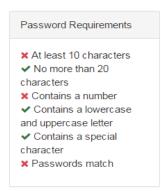


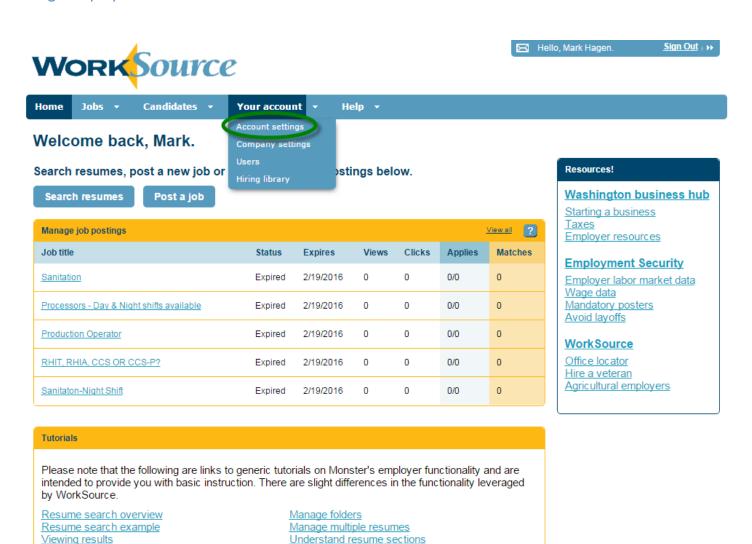
Return Home

# Change password



- The System will automatically take the Employer to the 'Change password' screen when it recognizes the temporary password.
- The Employer will enter the temporary password, enter their new password and re-enter their new password to verify the change.
- The Employer will click on the "Submit" button
- Notice the 'Password Requirements' box below the 'New password' field. As each requirement is meet as the Employer enters their new password, the "X" will change to " ".





Acting on resumes in folders Tips for boolean users

Saved resume searches

View/Manage ?

No saved searches

Title

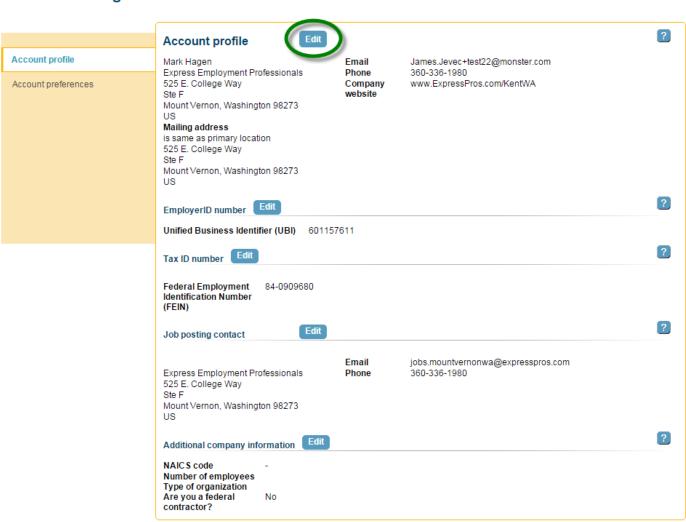
- Log into the Employer Job Match and access the Employer's Dashboard.
- Click on the 'Your account' dropdown.
- Select 'Account settings'.

Viewing actions

Saving resume searches



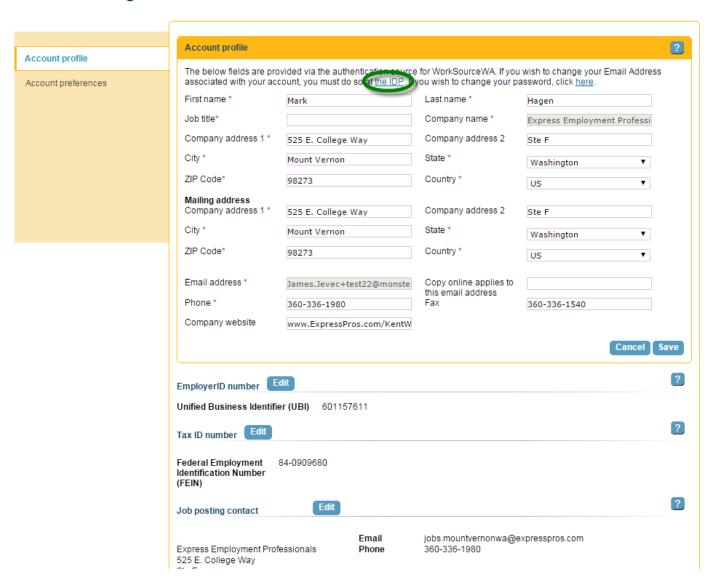




In the Account profile section, click on the 'Edit' button.



#### **Account settings**



- The Employer's profile information will be displayed.
- Click on the *Identity Provider* IDP link in the second sentence of the Account profile description paragraph (in blue).





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- Change the email address.
- All fields need to be filled in including the 'Question answer' field.
- Click on the 'Submit' button.

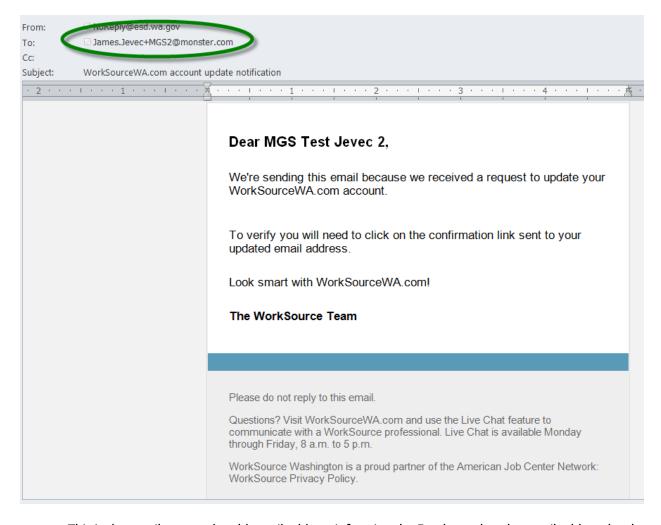




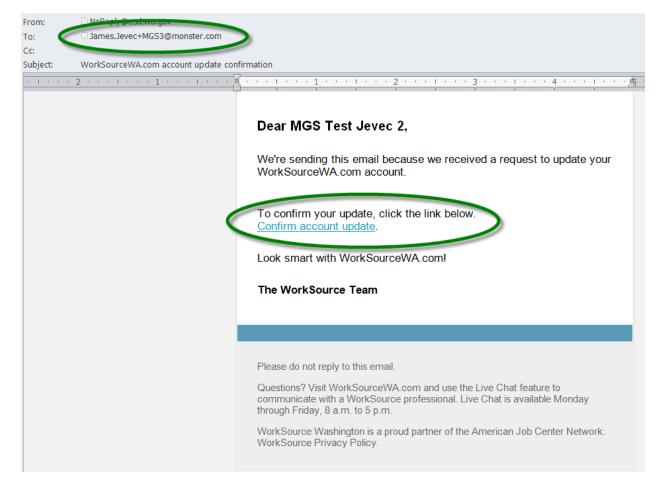
← Return Home



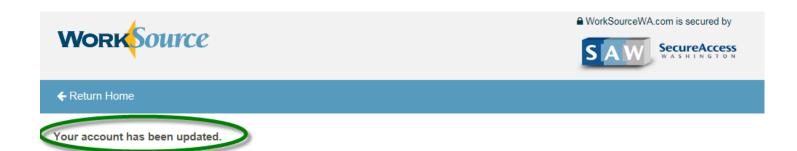
- The System will display a message that the confirmation emails have been sent.
- The System will send two emails: 1) to the old email address; and 2) to the new email address, which will contain the confirmation link.



This is the email sent to the old email address informing the Employer that the email address has been changed.



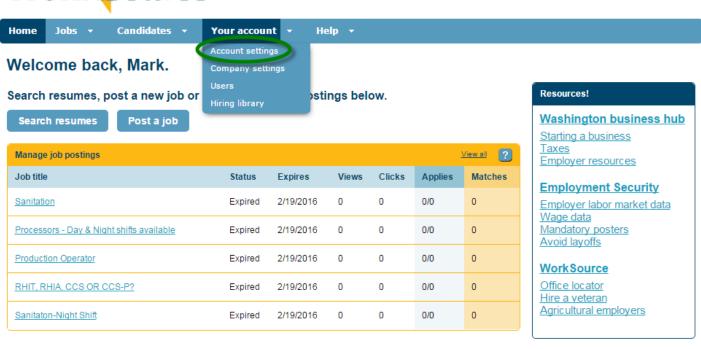
- This is the confirmation email sent to the new email address.
- . To confirm the change, the Employer needs to click on the 'Confirm account update' link.
- If the Employer did not request the email address change, do NOT click on the 'Confirm account update' link.



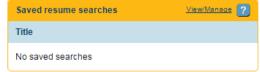
 When the Employer clicks on the 'Confirm account update' link, the System will display the account updated message.







# Please note that the following are links to generic tutorials on Monster's employer functionality and are intended to provide you with basic instruction. There are slight differences in the functionality leveraged by WorkSource. Resume search overview Resume search example Viewing results Understand resume sections Viewing actions Saving resume searches Saved resume searches

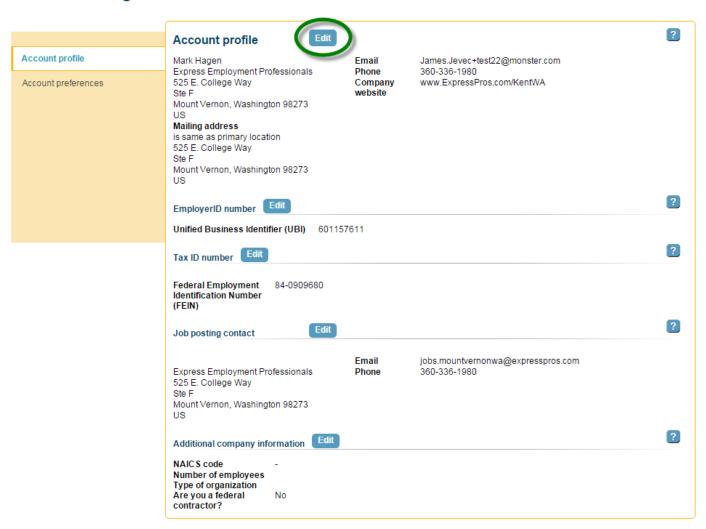


- Log into the Employer Job Match and access the Employer's Dashboard.
- Click on the 'Your account' dropdown.
- Select 'Account settings'.





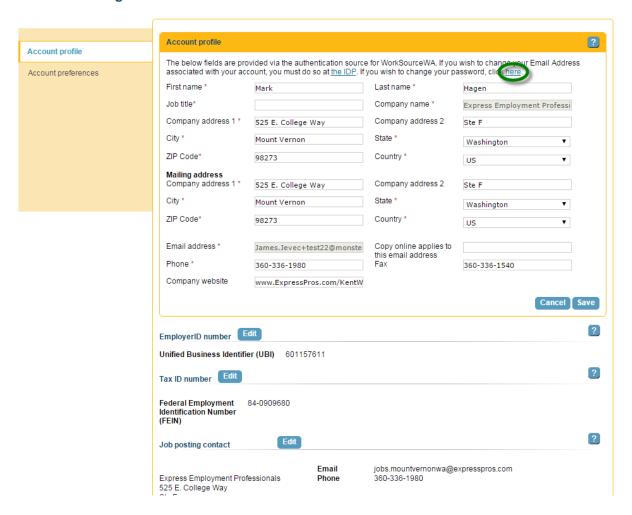
#### **Account settings**



In the Account profile section, click on the 'Edit' button.



#### **Account settings**



- The Employer's profile information will be displayed.
- Click on the 'here' link in the last sentence of the Account profile description paragraph (in blue).



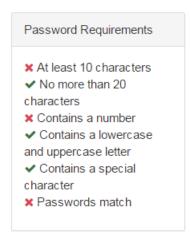
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Current password / Temporary:  New password:  Password requirements  X At least 10 characters X No more than 20 characters Contains a number X Contains a lowercase and uppercase letter X Contains a special character X Passwords match  Re-enter password:	Change my password		
New password:  Password requirements  X At least 10 characters X No more than 20 characters Contains a number Contains a lowercase and uppercase letter X Contains a special character X Passwords match  Re-enter password:	Provide your current or te	mporary password in order to change you	r password.
New password:  Password requirements  X At least 10 characters X No more than 20 characters X Contains a number X Contains a lowercase and uppercase letter X Contains a special character X Passwords match  Re-enter password:	•		
Password requirements  X At least 10 characters X No more than 20 characters X Contains a number X Contains a lowercase and uppercase letter X Contains a special character X Passwords match  Re-enter password:	remporary.		
X At least 10 characters X No more than 20 characters Contains a number Contains a lowercase and uppercase letter Contains a special character Passwords match  Re-enter password:	New password:		
X No more than 20 characters X Contains a number X Contains a lowercase and uppercase letter X Contains a special character X Passwords match  Re-enter password:		Password requirements	
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X Contains a lowercase and uppercase letter X Contains a special character X Passwords match  Re-enter password:			
X Contains a special character X Passwords match  Re-enter password:			
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Submit		Submit	

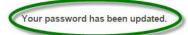
- The Employer will enter their current password, enter their new password and re-enter their new password to verify the change.
- The Employer will click on the "Submit" button
- Notice the 'Password Requirements' box below the 'New password' field. As each requirement is meet as the Employer enters their new password, the "X" will change to "✓".





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• The System will display a message when the password was successfully updated.