WorkSource Integrated Technology (WIT)
REPLACEMENT PROJECT

The scope of this project includes replacing:

- The WIT case management system for WorkSource staff: ESD employees, partners, and various stakeholders.
- The public facing WorkSourceWA.com, which job seekers and employees use to access WorkSource services.

To learn more and for recent project updates, visit wpc.wa.gov/wswa/wit-replacement-project. Release of the new technology is targeted for fall 2025.

Benefits to the state of Washington

The replacement system will help workforce staff statewide to ensure the new technology meets requirements of:

- The U.S. Department of Labor (USDOL) integrated service delivery model.
- Workforce Innovation and Opportunity Act (WIOA) performance reporting
- Other state and federal grants and programs.

Objective:

Deliver new technology that meets all users' needs. The replacement system must meet the following requirements and needs:

Case management

- Accommodate the unique requirements of all programs and grants serving clients in WorkSource centers. Examples: Reemployment Services and Eligibility Assessment Grants (RESEA); Migrant and Seasonal Farmworker (MSFW); Veterans State Grant (JVSG); National Farmworker Jobs Program; various short-term grants, such as Opioid and National Dislocated Worker Grants (NDWG).
- Create expense reports and support-service vouchers and obligate/de-obligate funds for program participants.
- Allow for customized and ad hoc reporting with pre-built and dynamic reports and visualizations.
- Provide application programming interfaces and integrations with Agency Financial Reporting Requirements (AFRS) and DSHS's electronic Job Assistance System (eJAS), labor exchange and all other technical interfaces.
- Track activities and services for job seekers and employers.
- Ensure forward and backward compatibility with ESD IT systems of record.
- Meet local and state case management and reporting requirements outlined in WIOA, state and other federal grant funding.

Compliance

- Align and streamline performance requirements and indicators issued by USDOL Training and Employment Guidance Letters (TEGLs).
- Offer flexibility to accommodate future compliance requirements from USDOL and state law.
- Meet USDOL and state reporting requirements.
- Meet accessibility requirements for OCIO (Policy 188) and certification application for One-Stop System.