

Today is....



Bicycle Day

Observed annually on [April 19th](#)



Education and Sharing Day



Humorous Day

Observed annually on [April 19th](#)



John Parker Day

Observed annually on [April 19th](#)



National Amaretto Day



National Chicken Parmesan Day



National Garlic Day



National Hanging Out Day

As we wait for the WIT Town Hall to begin– please share in the chat.... How are you celebrating April 19th?

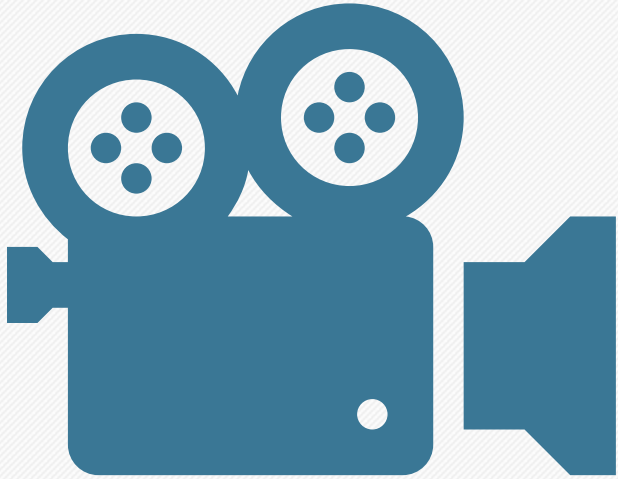
WorkSource Integrated Technology Project: WIT Replacement



WorkSource is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Washington Relay Service: 711

April 19, 2024

This meeting is being recorded



Agenda



- I. Sponsor remarks
- II. Project update
- III. Amplify your voice---> things the Project would like from you
- IV. Questions / Comments

Meeting objectives



Today, we will:

- Hear an update on the Project's progress
- Discuss ways you can help shape the WIT system
 - Communications survey
 - Sprint review recordings
- Offer opportunities to ask questions and provide feedback

Sponsor remarks



WIT Replacement Project Executive Steering Committee

Executive Sponsor

Cami Feek
WA State Workforce
Administrator / ESD
Commissioner

Information & Technology (I&T) Steering Committee

Officers / Project Sponsors

Business Owner

Ismaila Maidadi
Chair / ESD EC
Division Director

Business Sponsor

Mark Matkke
Co-chair / CEO
Spokane Workforce
Council

Business Sponsor

Amy Martinez
Vice Co-chair / CEO
South Central
Workforce

Technology Sponsor

Lisa Kissler
ESD Chief Strategy
Officer

Steering Committee Members

Katie Condit, CEO Workforce Central; Lisa Romine – Director SkillSource (North-Central); Danielle Cruver, ESD CFO; Joy Adams, ESD Policy Director; Gustavo Avilés, ESD LMI Director; Bill Dowling- CEO Olympic LWDB; Marissa Cahill, CEO Northwest Workforce Council; Joy Emory, CEO Workforce Snohomish; Miriam Halliday, CEO Workforce Southwest; Marie Kurose, CEO Seattle-King County WDC; Cynthia Garcia, CEO Benton-Franklin WDC, Rod Van Alyne, Director Eastern Partnership; William Westmoreland; CEO Pac-Mountain; and Eleni Papadakis, WTB Executive Director

This month, you will hear from:

Amy Martinez Lisa Kissler Bill Dowling

Project update

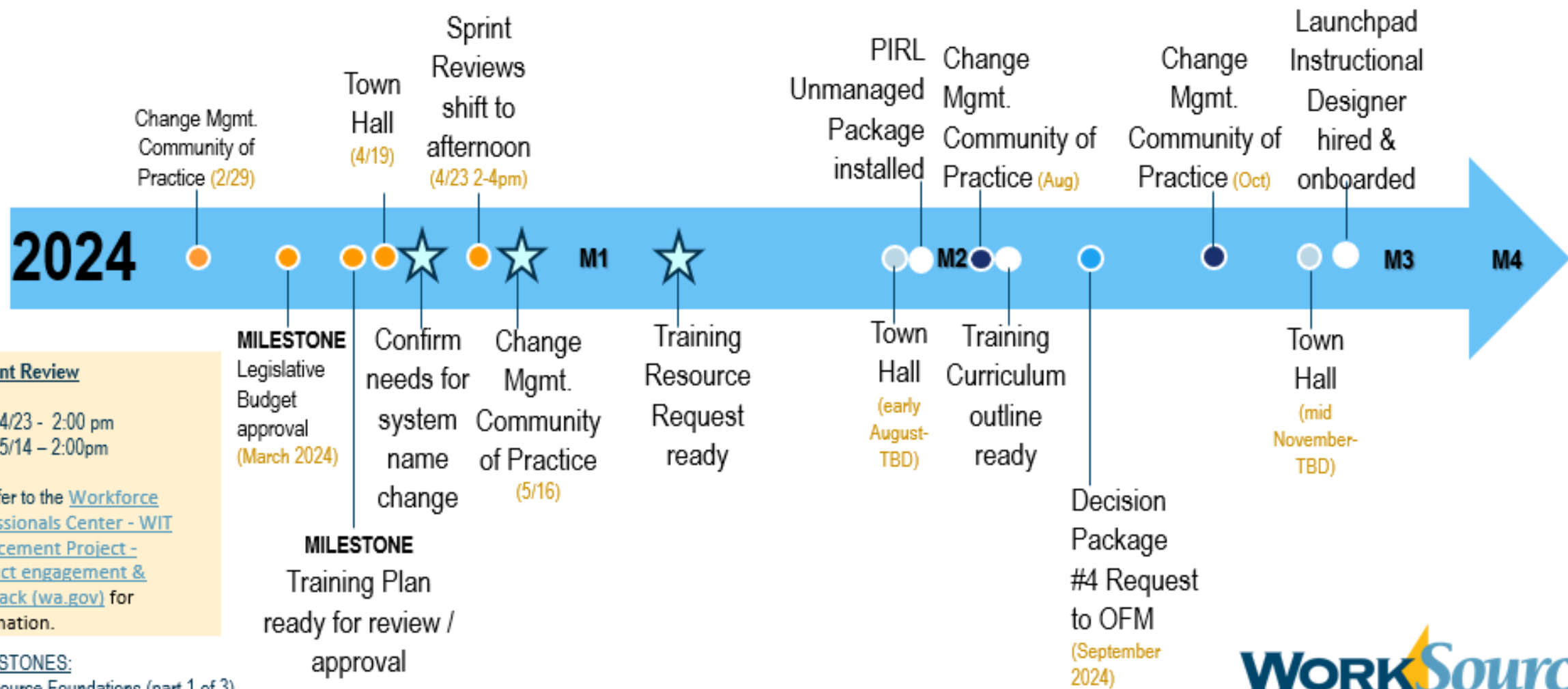
2024 Project Timeline



Tasks started / in Progress



Completed Tasks



Next Sprint Review

Tuesday, 4/23 - 2:00 pm
 Tuesday, 5/14 - 2:00pm

Please refer to the [Workforce Professionals Center - WIT Replacement Project - product engagement & feedback \(wa.gov\)](#) for information.

2024 MILESTONES:

- M1: WorkSource Foundations (part 1 of 3)
- M2: WorkSource Foundations (part 2 of 3)
- M3: WorkSource Foundations (part 3 of 3)
- M4: WIOA (includes Adult, Dislocated Worker & Youth)



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Development Update from a Business Perspective



You may ask: “Why are we still working on self-service registration and intake?”



Technical Foundation

Building the core foundational technical architecture of the system

Going slow to go fast --- Customizing the Launchpad core product to allow for future improvements and programs

2 ways you can shape the WIT System



1. Give feedback via Communications survey



Objective: Validate Communications approach and so we can adjust as needed.

- Please take the survey now if you have not already --- It takes less than 5 minutes

Questions:

1. How effective has communication been at keeping you informed about the project? (rating scale)
2. Who do you hear from regarding project updates? (multiple choice)
3. Who would you like to hear from regarding project updates? (multiple choice)
4. I know what is in it for me. (rating scale)
5. Now that the Sprint reviews have started - Has your outlook on the WIT Replacement Project changed over the last three months? (rating scale)
6. How are you feeling about the WIT Replacement Project? (rating scale)

2. Watch a Sprint Review — what is it?



Objective: Get YOUR feedback on the project, as developed.

- Sprints occur every three weeks.
- Sprint reviews preview the working software to WorkSource staff.
- Sprint reviews are recorded and posted to the WPC site about one week after the live event.

Time change: Live sprint reviews are now being held from 2-4pm!

- Next live sprint review: Tuesday, April 23, 2-4pm.



2. Watch a Sprint Review — how to locate a recording



- ISD
- Leading change
- Poverty reduction in WA
- Services catalog
- The Well
- WIT Replacement project

Grants & contracts

- WIOA grants

To learn more about the Sprint Review process click the link below.
[Sprint Reviews: Engagement & Feedback](#)

the project? 2024 Project timeline (click image to expand)

Workforce Professionals Center

Home One-stop system Technology Grants & contracts Policy Reporting Monitoring Employment Connections

News & Events

One-stop system

- Project updates
- Partner agencies
- CLEAR/Accessibility Connection - Coming soon!
- Workforce Connections
- ISD
- Leading change
- Poverty reduction in WA
- Services catalog
- The Well
- WIT Replacement project

Grants & contracts

- WIOA grants
- WIOA contracts
- National disabled worker grant

Reporting

- Intro to Reporting
- General Reporting
- Reporting

Workforce Professionals Center

Home One-stop system Technology Grants & contracts Policy Reporting Monitoring Employment Connections

WIT Replacement Project

What's going on with the project?

2024 Project timeline (click image to expand)

2024 Town Hall events

Two ways to access Sprint Review Sessions

1. **Live attendance** - The next Sprint Review will take place Tuesday, April 23rd, 2024 from 2:00 p.m. - 4:00 p.m. Click [here](#) to attend live!
2. **Recorded** (available on-demand) - Select the recording you are interested in reviewing at a time most convenient for you!

After watching a Sprint Review, staff are encouraged to give their honest feedback via the link, which goes to the Product Manager.

Sprint Review Recordings

Sprint Review recordings are organized by topic to allow viewers to access the recording by topic instead of being required to view the entire session. After clicking any of the links below, you will have access to that recorded session.

Self Registration

Self-Service Registration Flow

Recording Segments | [Feedback Form](#)

- [Status of workforce foundation product milestones](#) (8 minutes)
- [Self-service registration flow](#) (38 minutes)
- [Impersonation feature](#) (16 minutes)

Self-Service: Create New Job Seeker Account

Recording Segments | [Feedback Form](#)

- [Sprint goals overview and feedback needs](#) (9 minutes)
- [Create new job-seeker account desktop view](#) (8 minutes)
- [Create new job-seeker account mobile view](#) (12 minutes)
- [How feedback given so far has been used](#) (5 minutes)

Self-Service Registration, Feedback, Intake, and Case Management System

Recording Segments | [Feedback Form](#)

- [Sprint goals](#) (8 minutes)
- [Self-service registration improvements/updates from feedback received](#) (16 minutes)

Question & Answer time



**This time is for
YOU!**

**Add your questions and
comments in the chat.**

Today's key take-aways



WIT project launch is scheduled for Fall 2025 — and we need your engagement:

- 1. Your feedback matters**— Communications Survey will close 5/3 – takes 5 mins, link: <https://www.surveymonkey.com/r/WIT2024>
- 2. We need staff engagement and feedback!** We encourage every staff member to check for new Sprint Review Recordings each month and give us their feedback.
Link: wpc.wa.gov/wswa/wit-replacement-project/engagement-feedback

Save the date



Remaining 2024 WIT Town Hall sessions:

- August 9
- December 13

In Closing

- Thank you for joining us!
- Please provide your feedback on today's town hall (~4 mins)

Link: <https://forms.office.com/g/Hr5KrHaxNy>



**Feedback is a
Gift!**