WorkSource Integrated Technology (WIT) Project: ETO Replacement (Phase1)

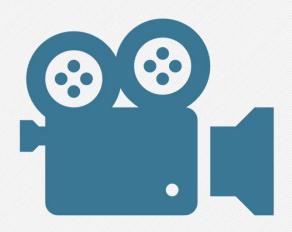


WorkSource is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Washington Relay Service: 711

October 28, 2022

This meeting is being recorded





Agenda

- I. Welcome
- II. Sponsor remarks
- III. Project update
- IV. Change Management Planning
- V. "PIRL" Overview Participant IndividualRecord Layout
- VI. Questions

Project – Key Takeaways

- The final 2022 activities is proceeding as planned.
 - IT Vendor: 6 evaluation steps: Steps 1-4- done; Step 5 is wrapping up the Bidder Workshops, then Step 6 is Steering Committee decision(s).
- Change Management Planning will occur by geographic area and is underway
 - Look for opportunities to engage locally in this effort.
- There is a federal report requirement referred to as the "PIRL"
 - Our WPC page has a section that provides a wealth of information.
 - ESD has a Data Integrity Team who are the subject matter experts and producers of the report.
 - We brought this topic to today's Town Hall as it will often be mentioned, so this is for your awareness.

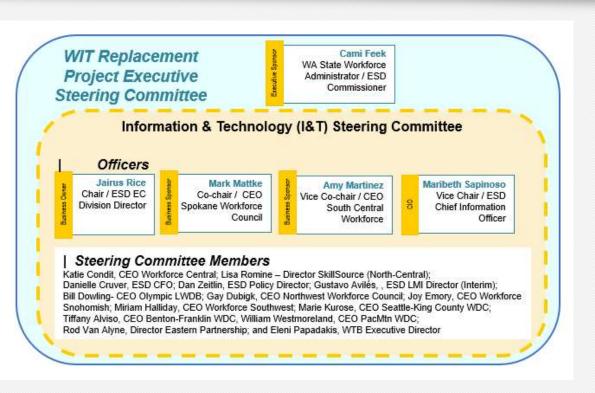
Meeting objectives

Today, we will:

- Inform you about the status of the WIT ETO Replacement Project
 - Provide updates on the project timeline
 - Build your awareness on the regional change planning
 - Provide you an overview of a key Federally mandated report
- Offer opportunities to ask questions and provide input

Sponsor remarks



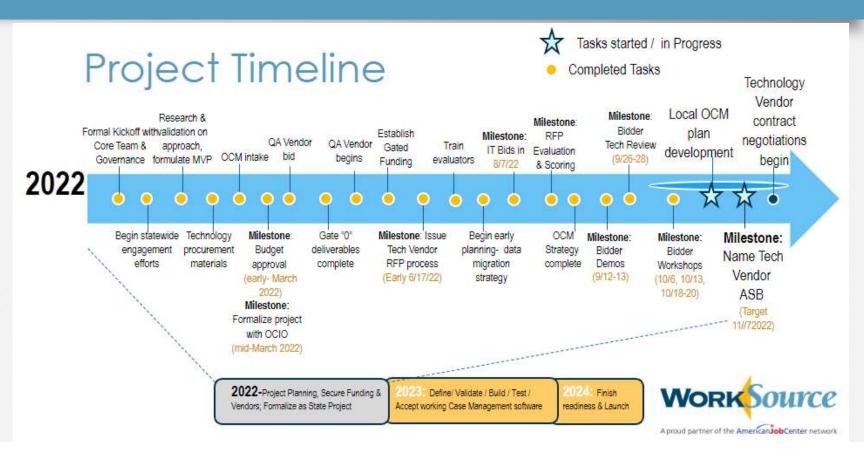


This month, you will hear from:

Jairus Rice Tiffany Alviso

Project Timeline





Change Management – local planning



OCM Strategies

ONE SIZE DOESN'T FIT ALL



- Plans will be customized by geographic locations, and will engage the leaders to provide input
- Focus on using and measuring ADKAR throughout project
- Listen to feedback and adjust as necessary using feedback loops
- Adjusting based on the needs and what we are seeing and hearing using ADKAR Surveys & Pulse Checks

- October 4th –
 Steering committee
 approved OCM
 Strategy and
 approach
- Change Advisory team started working with the LWDB's to create their local OCM plan
- Plans will be finalized by 12/31/2022

Change Management – ADKAR

ADKAR

Awareness

of the need for the change.

- What is the nature of the change?
- Why is the change happening?
- What is the risk of not changing?

Desire

to support the change.

- Personal choice to support, engage and participate in the change
- Personal motivators and inhibitors
- What's in it for me (WIIFM)?

Knowledge

of how to change.

- Training and education on the skills and behaviors needed to change
- Detailed information on how to use new processes, systems and tools
- Understanding of the new roles and responsibilities associated with change

Ability

to implement new skills.

- Demonstrated capability to implement the change
- Achievement of the desired change in performance or behavior

Reinforcement

to sustain the change.

- An action or event that strengthens the change or increases the likelihood that the change will be continued
- Mechanisms to keep the change in place
- Recognition, rewards, incentives, successes

Enablement zone

Engagement zone

PIRL- Participant Individual Record Layout

Presenters: Elise McKnight & Joseph Conrad

- Provide a high-level overview of the Participant Individual Record Layout
- Review of the Workforce Professional Center (WPC) Website WPC Reporting



Project – Key Takeaways



- The final 2022 activities is proceeding as planned.
 - IT Vendor: 6 evaluation steps: Steps 1-4- done; Step 5 is wrapping up the Bidder Workshops, then Step 6 is Steering Committee decision(s).
- Change Management Planning will occur by geographic area and is underway
 - Look for opportunities to engage locally in this effort.
- There is a federal report requirement referred to as the "PIRL"
 - Our WPC page has a section that provides a wealth of information.
 - ESD has a Data Integrity Team who are the subject matter experts and producers of the report.
 - We brought this topic to today's Town Hall as it will often be mentioned, so this is for your awareness.

Questions?



Please put questions in the Chat or raise your hand.

- We will get to as many questions as possible.
- We are recording this meeting and will provide a FAQ document as soon as possible.
- Please take the survey that we will put in Chat. This will help us serve you better!





Next Online Town Hall:

Friday, December 16, 2022

9 a.m. and 2:30 p.m.

Workforce Professionals Center- Project page:

https://wpc.wa.gov/wswa/wit-replacement-project

Overarching project questions?



Please contact:

Program Management

Nona Mallicoat, Employment Connections Deputy Director nona.mallicoat@esd.wa.gov

Project Management

Linda Kleingartner, WIT Replacement Project Manager linda.kleingartner@esd.wa.gov

Workforce Professionals Center- Project page:

https://wpc.wa.gov/wswa/wit-replacement-project