

Respond to our questions through eServices



Bob Smith

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Last logged on Jan 12 2019



Alerts

- You have 2 unread messages
- You have 3 unread letters



I want to

- [Manage my active claim](#)
- [Change federal withholding preference](#)
- [Send us a message](#)
- [Update union information](#)
- [Upload a document](#)

Summary

[Online activity](#)

[Notices/letters](#)

[Name/address](#)

[1099s](#)



My accounts

[All accounts](#)

UI claim

Claim ID	F69Lj9-002
Benefit year begin	Dec 30 2018
Benefit year ending	Dec 28 2019
Weekly benefit amount	\$178.00
Status	Active

We need more information from...

UI claim

Claim ID	F69Lj9-001
Benefit year begin	Jun 26 2016
Benefit year ending	Jun 24 2017
Weekly benefit amount	\$0.00
Status	Ineligible

Click here



[Inbox](#) | [Outbox](#) | [Deleted](#)

Inbox

[Mark all as read](#)

Posted	Subject	For	Id	Name	Week ending		
Jan 3 2019	We need additional information from you	UI claim	F69LJ9-002	REBECCA HOWARD		Mark as read	Delete
Jan 3 2019	We need additional information from you	UI claim	F69LJ9-002	REBECCA HOWARD		Mark as read	Delete
Jan 3 2019	Your Benefit Rights and Responsibilities		***_**-8633	REBECCA HOWARD			Delete

3 Rows

Select
“We need additional
information from you”



Employment Security Department
WASHINGTON STATE

Claimant eServices

Welcome Bob Smith | [Return to services](#) | [Español](#) | [Sign out](#)

We need additional information from you

I Want To

- [Reply](#)
- [Delete](#)

Bob Smith
XXX-XX-XXXX
UI Claim FMX-000

Message

Fact Finding

Received: Thursday, Jan 3, 2019 8:28:46 PM
Subject: We need additional information from you

The Employment Security Department needs additional information from you. **You must respond by 1/9/2019.**

Please sign in to your eServices account at esd.wa.gov.

From the "Summary" view, select the blue hyperlink that says "UI claim." Then under "Account alerts," select the link "information from you." Next, choose the hyperlink under "Issue" to answer our questions.

Thank you.

Employment Security Department
WASHINGTON STATE

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UI claim

Claimant eServices

Welcome Bob Smith | [I want to](#)

- You have 1 unread message
- You have 3 unread letters
- We need more information from you**

- [Restart my claim to begin filing again](#)
- [Apply for training benefits](#)
- [Request standby](#)
- [Upload a document](#)

Bob Smith
XXX-XX-XXXX
UI Claim FCMX-000

Weeks summary | Decisions status | Pending Issues | Benefits activity | Notices/letters | Report change

Weeks summary [Filter](#)

Week	Status	Receipts	Benefits paid	Payment date

Select "we need more information from you"

Additional information required

Issues to be resolved

Filing period	Respond by	Issue
Jan 5 2019	Jan 9 2019	School attendance
Jan 5 2019	Jan 9 2019	Incomplete employer information

Please select an issue to answer our additional questions. You must complete this information by the date indicated. If you do not respond, we will use the limited information we have to make a decision about your eligibility for benefits.

We may need information from you in addition to the issues listed here.

Responding to questionnaires:

- 1) Select issue
- 2) Click on *I agree*
- 3) Hit Next

Advice of Rights

You must respond by Jan 9 2019.

We need you to answer the questions on the following pages. Then we will decide whether we can pay or continue to pay you unemployment benefits. If you don't respond by the deadline, we'll use the information we have to make our decision. This means we might not pay you unemployment benefits, and you might have to pay back benefits you already received.

Your rights

You may request an interview before we make a decision about whether you are eligible for unemployment benefits. We conduct interviews by phone unless you request an in-person interview. You may:

- Have anyone help, including an attorney.
- Present evidence, documents, or witnesses.
- Cross-examine witnesses or parties at the interview.
- Ask for copies of all records or documents related to the issue.

Tell the Truth

If you make a false statement or withhold information about your claim, we consider that fraud. If you commit fraud, you may be denied benefits for future claims, you may have to pay back benefits you already received, and pay a penalty.

I Agree

Cancel

Next >



1

Questions

We received information you are enrolled in school or a training program.

Are you enrolled in school or a training program?

Yes

No

What date did you or will you start attending school or training?

What date did you or will you stop?

[Cancel](#)



[Next >](#)

2

Enter answers when questions are displayed. Hit **Next** will move forward and present additional questions based on the answers given.

Please enter your school information below:

School Information

School name:
Renton technical center

School contact phone:
(425) 235-2352

Enter the school's address:

Country
USA

Verify Address

Street
3000 NE 4TH ST

Street 2

Unit Type

Unit #

City
RENTON

State
WASHINGTON

Answer the questions presented.

State
WASHINGTON

Zip
98056-0000

County
KING

Attention
RICK GEIST

What days and times do you attend class? Include online classes if you must be online at a specific time.

My classes are entirely online, and I do not have to be online at a specific time.

Cancel

Employment Security Department
WASHINGTON STATE

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School attendance

Start Time: End time:

<input type="checkbox"/> No class	Sunday start:	12	00	AM	End:	12	00	AM
<input type="checkbox"/> Monday class	Monday start:	8	00	AM	End:	2	30	PM
<input type="checkbox"/> Tuesday class	Tuesday start:	8	00	AM	End:	9	00	PM
<input type="checkbox"/> Wednesday class	Wednesday start:	8	00	AM	End:	2	30	PM
<input type="checkbox"/> Thursday class	Thursday start:	8	00	AM	End:	9	00	AM
<input type="checkbox"/> Friday class	Friday start:	8	00	AM	End:	2	30	AM
<input type="checkbox"/> Saturday class	Saturday start:	12	00	AM	End:	12	00	AM

Cancel

< Next >

Some questions may require many details like dates and time schedules.

2

2) Select **Next** for more questions to answer.

 Employment Security Department
WASHINGTON STATE

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☰ School attendance 

Providing documentation

Please attach any relevant documentation in eServices or fax the information to 800-301-1796. Your documentation must be received by the close of business on 1/9/2019. If you fail to respond, a decision will be made about your eligibility for benefits based on available information.

How would you prefer to provide documentation?

I do not have an attachment to pr ▾

[Cancel](#) [Next >](#)

Providing documentation section will allow the claimant to upload and provides instructions to fax documents for us to review with their answers. Use the dropdown to indicate if providing documents or not, then select **Next**. Read the disclosure.

2) Click **Submit**

 Employment Security Department
WASHINGTON STATE

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☰ School attendance 

Will we pay you while we're making our decision?

If we have not paid you in the last four weeks, we won't pay you while we make our decision. If we approve your claim for unemployment benefits, we'll pay you for all the weeks you claimed and qualify.

If we have paid you in the last four weeks, we typically will continue to pay you "conditionally" until we make a decision about your claim. If we deny your claim, state law says you must pay back all conditional benefits you received.

To complete your form, select "Submit."

[Cancel](#) [Submit](#)