**WIT Technical Support Request**

Send to: [ESDDLITBITechnicalSolutions@ESD.WA.GOV](mailto:ESDDLITBITechnicalSolutions@ESD.WA.GOV)

**Your Name:** Click here to enter text.

**Your phone number:** Click here to enter text.

**Your email address:** Click here to enter text.Click here to enter text.

**Are you using the most current URL for ETO?** **YES** **NO**

<https://wa.etosoftware.us>

**What internet browser are you using?** Choose an item.

**What office in ETO are you logged into?** Click here to enter text.

**What type of issue are you having?** Choose an item.

**What is the name of the Seeker or Employer?** Click here to enter text.

**What is the Seeker ID or Employer ID?** Click here to enter text.

**Are other staff having the same issue?** **YES** **NO**

**Provide step by step instructions including touch point names or services that resulted in the error:**

If you have screenshots, please attach them to your email

Do NOT enter social security numbers (SSN's) - Provide Seeker or Employer ID

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**Please add any additional information that might be useful in resolving the problem:**

Click here to enter text.