

IT Project: Economic Recovery Data Support Projects

WHAT IS ECONOMIC RECOVERY DATA SUPPORT?

The Employment Connections division needs effective, relevant labor market data and WorkSource customer information to support its decision making and understanding of current labor market conditions and WorkSource services.

Employment Connections would partner with the LMEA division in developing three sub-projects with focuses on providing EC staff, partners and customers effective labor market data specifically supporting economic recovery.

- Self service portal for ESD and its partners to access on-demand labor market data and reports
- Defining the EC data request process for development of more complex labor market data or reports
- Providing regularly updated, relevant self-service labor market data to job seekers and employers

The current process for Employment Connections staff to request for labor market or WorkSource program information has changed as the request process throughout the division is not standardized.

In the current state of Employment Connections access to labor market data and reports, EC is unable to:

- Know what the standard process is for requesting labor market data/reports and EC program reports
- Meet federal reporting compliances due to unavailable data/reports or limited access
- Make data driven business decisions
- Have awareness of what is already being requested by others or worked on to meet EC data related needs; inability to track requests

EC DATA REQUEST - PROJECT OBJECTIVE

A project team is focused on the sub-project of defining and developing a request and backlog process for EC to request labor market, WorkSource program data or reports that support business operations and reporting needs. The team will work with LMEA to collaborate on the best practices for developing the EC data request process.

PROJECT OUTCOMES



DOCUMENT EC DATA REQUEST PROCESS – define and document the request lifecycle, intake requirements, roles and responsibilities



IMPLEMENT THE REQUEST PROCESS – confirm and test the EC data request process with LMEA and IT



PROVIDE TRAINING – create request process documentation and provide training to EC team members, ensuring they have the knowledge and tools needed to administer and maintain the EC data request process.

ADDITIONAL INFORMATION

Please visit the project's [SharePoint site](#). Need access to the site or have questions? Please contact the Project Manager [Sarafine Appadolo](#).

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Director of Employment Connections

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EC System Alignment Liaison Manager

Estimated Project Timeline

April – May
2021

- Project Charter for EC Data Request
- Develop schedule
- Define, document and create the EC Data Request process

May - Jun 2021

- Test the EC data request process
- Training EC on request process
- Close out EC Data Request project

Jul - Aug 2021

- Focus on other Economic Recovery Data Support sub-projects



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