Complete the following form and send to: ESDDLITSDTechnicalSolutions@esd.wa.gov

**Your Name:** Click or tap here to enter text.

**Your phone number:** Click or tap here to enter text.

**Your email address:** Click or tap here to enter text.

**What type of issue are you having?** Choose an item.

**How are you logging in?** [ ] **Secure Access WA (SAW)**   [ ]  **Single Sign On (SSO)**

**If SAW, username? If SSO, type N/A** Click or tap here to enter text.

**Are other staff having the same issue?** [ ] **YES**   [ ] **NO**

**Please add any additional information that might be useful in resolving the problem:**

Click or tap here to enter text.

**If you have screenshots, please attach them to your email.**