

WIT Replacement- Phase 1 Project Status Update

Link to WPC Project page: https://wpc.wa.gov/wswa/wit-replacement-project | Link to: OCIO Project Dashboard.

Reporting Period November 1 – November 30, 2022 Published 12/6/2022

Highlights | Named the IT Vendor Apparent Successful Bidder and began contract negotiations. Navigated through Business Sponsor transition to clarify roles and responsibilities. Continue to build a solid approach for the 2023 product development ensuring we engagement with the subject-matter-experts.Overall StatusBudgetRiskScheduleScopeOCMYellowGreenGreenGreenGreen

Project Status Notes

Project status remains at yellow. Project hit major milestone of naming the Apparent Successful Bidder for the IT Vendor (Cloud Synapps) using the Salesforce platform. Planning Team is busy establishing the vendor contact; closing out the procurement and validating expectations around the subject-matter-expert engagement on for the product development in 2023. Hiring bottlenecks have been addressed. Keeping Risk yellow due to the possibility the recruitments underway do not materialize with viable candidates. Overall status will always default to the "lowest" category rating.

Stakeholder Engagement / Relations Technical General Local development of Organizational Change Management • Steering Committee approval of the Apparent Successful Bidder (ASB) Onboarded Communications Manager, and recruited candidate for (OCM) plans are underway, expected completion date is for the IT Vendor. Identified and began mitigation process on the 1 of 2 Business Analysts. Interviews underway for the Associate Start Date*: 12/23/2022 associated risks. Product Manager. August 2021 Prepared and distributed the first pre-packaged • Data Migration team received the Launchpad SQL server schema for • Met with Legislative staff to field questions regarding the updated Decision Package and provide LWDB CEO insights on the communication materials, key takeaways and talking points the staging database. The team is analyzing the data tables and End Date: working on mapping the tables between ETO and the Launchpad around the IT procurement. importance of the project. June 2024 *monthly status reporting began January 2022 database. Confirming resources to support data migration work. • Decision point on Q-Trac and operational roll-out is planned. • The App Developer, Data Manager, Solution Archtect, and Training • TAA and WIOA journey map progressing to first drafts. • Secured access to the NOMAD database to leverage prior work that Manager positions are posted for recruitment. Continue to identify was done in Project Phoenix, and began analyzing for gaps. viable candidates for interview and considering staff augmentation • Kicked-off WorkFirst Journey engagement. • Data Migration team created a active directory and a resource group in as a contingency. • Escalated a key project dependency – updating the Service • Continue resource planning for Program and WorkSource subject-Azure Portal for the Dev Launchpad staging Database. Catalog – and initiated the staff resourcing to support needed matter-experts to engage in the 2023 system build / sprint activities • Steering Committee approved including into project scope the Phase 2action. based on the Workshop- Part 3 draft work plan & milestones. Labor Exchange, providing the opportunity to confirm with IT Vendor what is included in the base procurement Stakeholder Engagement / Relations **Technical** General **Executive** Complete the local development of the 13 Organizational ☐ Execute contract wth IT Vendor, Cloud Synapps. ☐ Monitor the updated Decision Package progress and Governor's next 30 days Sponsor: Change Management plans and socialize accordingly. ☐ Data Migration team will continue on mapping the tables between budget (link to the recommendation report). Initiate follow up with the "preferred communicators" around ETO and Launchpad database. Confirm the resources to support the ☐ Continue to identify candidates to interview for multiple IT Cami Feek the pre-packaged communication materials. data migration work. positions and Training Manager. Onboard staff accordingly. ☐ Update the Project's WPC site with improved organization Data migration team to explore and solidify the available tools to ☐ Host the 2nd Mission Showcase "a day in the life of WorkSource **Project Manager:** and communications and reference materials. support the data migration. using WIT" for the Implementation Team. Linda Kleingartner ☐ Continue work on the WorkFirst Customer Journey map. ☐ Articulate the request for subject-matter-experts to engage in the 2023 ☐ ESD monitor DOL request for \$1.5 million of RESEA funding for Plan . Kick-off Service Catalog- Advisory Subgroup to support the system build / sprint activities based on the Workshop- Part 3 draft WIT Replacement. Prepare and submit a cost allocation plan to work plan & milestones. DOL (includes methodology & other key commitment elements). undates.

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What is needed from Leadership? High Risk / Issues 01. None at this moment- and please anticipate subject-matter-expert resource requests for both Service Catalog-Advisory There are currently no high risks with risk rating of 20+ (highest score could be 25). Subgroup and the Product Development SME's to come in first two weeks of December. Tasks started / in Progress Project Timeline Completed Tasks Technology Vendor Local OCM Milestone: Research & contract Milestone: Bidder Formal Kickoff withvalidation on plan Establish RFP Milestone: negotiations QA Vendor QA Vendor Core Team & approach. Gated Train IT Bids in Evaluation development Governance formulate MVP OCM intake begin Funding evaluators & Scoring 2022 Begin statewide Technology Gate "0" OCM Milestone: Milestone: Milestone: Issue Begin early Milestone: Milestone: engagement procurement Budget deliverables Tech Vendor planning- data Strategy Bidder Bidder Name Tech efforts materials Demos complete RFP process migration complete Workshops approval Vendor (9/12-13)(early- March (Early 6/17/22) strategy (10/6, 10/13, ASB 2022) 10/18-20) Milestone: (11/8/22)Formalize project with OCIO (mid-March 2022) 2022-Project Planning, Secure Funding & Define/ Validate / Build / Test / Finish **Work** Source Accept working Case Management software readiness & Launch Vendors; Formalize as State Project

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