

## Work Source

WorkSource Portfolio Scoring Matrix 7/1/2021

CRITERIA Strategic Value	WEIGHT Select: 1 through 5	VALUE Multiplied by: 0, 3, 6, 9		Sample Projec
nterprise Business Alignment	1 - Weak	0: none are true	Totals: Weight: 4	Totals: Weight: 2
are any of these true?)	- not part of a strategic initiative	3: one is true	Value: 6	Value: 6
Meets a strategic business need (Governor, Agency, WTECB, or DOL)	- minimally or indirectly affects a strategic plan or initiative	6: a few are true 9: all are true	Score: 24	Score: <b>12</b>
	3 - Moderate			
Significant Operational Effectiveness Improvement	- directly supports a strategy			
Significant System Improvement Significant Customer Experience Improvement	- moderately affects key strategies or initiatives			
-	5 - Strong			
	<ul> <li>directly supports a key strategy or initiative</li> <li>directly supports a Level 3 project or initiative</li> </ul>			
egulatory Compliance/Alignment are any of these true?)	1 - Weak - not part of a legislative requirement	0: none are true 3: one is true	Weight: 3 Value: 3	Weight: 5 Value: 3
		6: a few are true	Score: 9	Score: 15
Governor's Initiative or Order Mandate (legislative, federal, or state) Audit Finding	<ul> <li>3 - Moderate</li> <li>- minimally or indirectly affects a legislative requirement</li> </ul>	9: all are true		
-	<ul> <li>5 - Strong</li> <li>- directly affects a legislative requirement</li> <li>- directly required to support legislative compliance</li> </ul>			
alue to Customer consumers or users of the service, product or data)	1 - Weak - minor annoyance or small benefit	0: no value to customer 3: low value to customer	Weight: 3 Value: 6	Weight: 4 Value: 3
consumers of users of the service, product of data)	- provides little to no relief for customer pain points	6: medium value to customer	Score: <b>18</b>	Score: <b>12</b>
onsiders the number or scope of customers or users impacted (i.e. local, regional, or system-		9: high value to customer		
ide) and the level of positive impact for using the product/service. ustomers could be citizens, internal agency users, other state/local agencies or other external	3 - Moderate - impacts a limited base of customers			
akeholders.	- provides minimal to moderate benefit for those impacted			
cludes projects or initiatives that are funded through programs, grants, or other	5 - Strong			
Improves timeliness or quality of service	<ul> <li>solves major customer pain or provides significant benefit</li> <li>provides great amount of relief and timely benefits</li> </ul>			
Increases customer satisfaction, engagement, or participation Increases equity and accessibility	<ul> <li>provides great amount of relief and timely benefits</li> <li>provides considerable benefits to a large number of impacted customers</li> </ul>			
eturn on Investment (ROI) / Cost Avoidance	1 - Weak	0: ROI none or unknown	Weight: 2	Weight: 1
plution ROI reduces cost in expenditures once implemented.	11 - VVCAN	<ul><li>3: ROI gained over two biennia</li></ul>	Veight: 2 Value: 9	Weight: 1 Value: 0
lust have a way to measure ROI and the amount of cost that will be avoided due to pplementation of the project, product or service.	3 - Moderate	<ul><li>6: ROI gained within two biennia</li><li>9: ROI gained in one biennium</li></ul>	Score: <b>18</b>	Score: <b>0</b>
	5 - Strong			
everage Potential	1 - Weak	0: no potential, isolated service	Weight: 1	Weight: 4
nultiplier effect)		3: low potential	Value: 2	Value: 6
e degree to which the solution can be leveraged as a shared or managed service across	3 - Moderate	<ol> <li>6: medium potential</li> <li>9: high potential</li> </ol>	Score: 2	Score: <b>24</b>
	5 - Strong	9. nign potential		
ommittee Multiplier	1 - Weak	0: no committee multiplier	Weight: 1	Weight: 5
nultiplier effect)	3 - Moderate	<ul><li>3: low committee multiplier</li><li>6: medium committee multiplier</li></ul>	Value: 0 Score: <b>0</b>	Value: 9 Score: <b>45</b>
here is some other strategic value or business driver, recognized by this Committee, which		9: high committee multiplier		
dds weight and importance to this initiative and must be accounted for manually. .e. there may be a critical due date associated with a legislative mandate or contract)	5 - Strong			
•	Select: 1 through 5	Multiplied by: 0, 3, 6, 9		
ignificant System Improvements	1 - Weak - happens rarely or not urgent	0: no improvement 3: low improvement	Weight: 5 Value: 4	Weight: 1 Value: 3
Reduces operational debt	- only limited resources are currently utilized to perform the tasks or functions	6: medium improvement	Score: 20	Score: 3
Improves automation and decreases manual work Increases visibility and fidelity of enterprise content and data	- alternate means to accomplish the task(s) already exist	9: high improvement		
	<ul> <li>3 - Moderate</li> <li>- reduces established "workarounds" or other administrative &amp; functional debt</li> <li>- addresses periodic or recurring operational tasks and activities</li> </ul>			
	<ul> <li>positively impacts a moderate number of systems and users</li> </ul>			
	5 - Strong			
	- occurs often and by many people			
	<ul> <li>removes manual workarounds or administrative debt</li> <li>improves accuracy and fidelity of data</li> </ul>			
educes Operational Backlog	- removes manual workarounds or administrative debt	0: no reduction	Weight: 4	Weight: 1
	<ul> <li>removes manual workarounds or administrative debt</li> <li>improves accuracy and fidelity of data</li> <li>1 - Weak</li> </ul>	3: low reduction	Value: 6	Value: 2
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TOTAL: 136 155	GRAND TOTAL
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TITLE	DEFINITION
Executive	Executive sponsor name - who is authorizing the project or initiative to be funded & staffed; who signs/executes the Charter and has
Sponsor	final decision-making authority and accountability for the initiative.

ProjectThis is the project "owner" who is responsible for overall project execution/delivery. Can be a Program Manager, Business Unit orSponsorOperational Manager, Product Manager, Project Manager; or a program, division, or work-group (if a specific owner has not yet been named).

Project	Responsible for day-to-day management of the project and all project artifacts; Reports to and takes direction from the project
Manager	Sponsor on all things related to the project; Monitors project scope, budget, schedule, and quality against defined project objectives.

Status	With the exception of the "Completed" state - Projects and Initiatives cannot change Status without governance committee approval.
	INTAKE - a project or initiative submitted to governance for evaluation
	NO - unsponsored by the governance committee; work will not be initiated on this project
	CANCELLED - work that was previously approved but has been permanently cancelled, defunded & unstaffed
	FUTURE WORK -
	(1) work that may or may not be picked up at a later date; good idea, but not urgent now and will need to be reevaluated by the
	governance committee at a later date
	(2) placeholder for <i>approved</i> projects/work that is either not yet prioritized by the governance committee or is not yet ready to move
	to In Progress (i.e. large projects on the radar that will need to be staffed/funded at some point in future)
	BACKLOG - work had once been "In Progress" but has since been deprioritized by the governance committee and moved to Backlog;
	will be revisited for prioritization later on
	<u>SCOPING</u> -
	(1) for projects that have either been in-progress but need to be reevaluated for changes/expansion of scope;
	(2) or for projects that require more information in order to be prioritized by the governance committee - time, resources, budget,
	risks, priority evaluation is in process; will be brought back to governance for additional prioritization
	IN PROGRESS -
	(1) work that is approved by governance goes immediately to "in progress"; authorized/sponsored by the committee, approved for
	resourcing
	(2) projects/initiatives that are approved, resourced & staffed, actively being worked
	<u>COMPLETED</u> - a project or initiative that has been fully completed and signed-off by project sponsors as closed

Scope Level	Scope level is advised by the project Sponsor & Owner and confirmed by the governance committee. Requests to INCREASE scope must	
	be submitted to the governance committee.	
	<u>1</u> - Small scope - minimal WorkSource system minimal impact; primarily local impact; minimal time, cost, risk	
	2 - Moderate scope - moderate WorkSource system impact; impacts more than one LWDB; moderate time, cost, risk	
	3 - Large scope - high WorkSource system impact; multiple LWDB or Regional impacts; high time, cost, risk	

Priority	Priority is assigned by the governance committee. [These priority levels are currently being used by the ESD Agency PMO]
-	Very High
	High
	Medium
	Low
	Very Low

Health	Health is managed and assigned by the project owner. Risks that require governance action must be escalated to the governance
	committee.
	Green - on target; no identified risk and no mitigation required
	Yellow - one or more project measures are at medium risk; mitigation is being handled by project owners and may or may not need to
	be escalated to governance committee for decision making
	Red - one or more project measures are at high risk; risks to be communicated to governance, and mitigation may need to be
	escalated to governance committee for decision making

Goal/Strategy	<b>Under Construction:</b> see the PMO Results software for strategic "Goal" categories; build list for WS Governance.
	IOE - Improve Organizational Effectiveness
	MCN - Meet Customer Needs
	<u>RTW</u> - Return to Work (jobs)
	Security - Access Control, Threat Protection
	Compliance - work must be conducted in order to comply with Legislative, Grant, Program or other requirements.
Start Date	The date the project or initiative was approved by the governance committee and moved to In Progress.
<u>-</u>	
End Date	The target or expected project/initiative end date. Includes Critical End Date, if applicable (i.e. date required to comply with
	legislative, contract, Program or Grant requirements, etc.)